

IS YOUR RELATIVE ABOUT TO ENTER A CARE HOME?

SHOULD YOU PAY A THIRD PARTY TOP UP?

SHOULD YOU PAY A THIRD PARTY TOP-UP?

- Is your relative about to be, or are they already funded by the Local Authority?
- Is your relative about to enter a home which is considered to be more expensive than the Local Authority fixed rate for such a place, or are you now being invited to pay an increased top-up in a home where your relative has been for some time and from which they may be evicted?
- Should you pay the third party top-up which you are being invited to pay?

There are <u>important factors</u> to take into account with regards to the way in which care and support is charged for by Local Authorities, which in England stem from the *Care Act 2014* (came into force in April 2015) and in Wales the *Social Services and Well-being (Wales) Act 2014* (came into force April 2016), and which refers specifically to people's "genuine choice of accommodation":

- Whilst it is acceptable for Local Authorities to set an amount they will pay for the needs of people in certain "bands" (such as Residential or Nursing care) these should only ever be used as a guide and not be inflexible.
- An individual's care and support needs should be fully assessed and eligible needs arising from such an assessment must be met by the Local Authority without the need for a 'top up' from a relative.
- Local Authorities have a <u>DUTY</u> to pay <u>MORE</u> than the fixed level if someone's
 eligible care and support needs warrant this and there are no other less
 expensive places available which <u>FULLY</u> meet that person's needs.

Care and Support Assessments should take into account:

- Physical care needs;
- Social needs;
- Psychological needs (R v Avon CC ex p M [1999]) found that the strongly held preference of a man with learning disabilities to remain in the home of his

choice amounted to a psychological need);

- Religious needs;
- Cultural or ethnic needs for instance, where staff or residents speak the
 individual's first language or the person can remain in close contact with
 friends and family, or they have a specific problem such as hearing or visual
 impairment in a home specifically geared to meet those needs.

If these needs can only be met in a more expensive care home the Local Authority should pay the <u>FULL</u> amount of the fees (of course, subject to the usual income contribution expected from the patient themselves).

Other factors to bear in mind:-

- Local Authorities MUST explain to patients and their relatives/carers/representatives what the Statutory Guidance on choice of accommodation provide. Have you had any explanation?
- If there are not sufficient places available within the Council's budget to meet your relative's eligible care and support needs it MUST arrange and fund a placement in more expensive accommodation.
- The Local Authority should NOT set arbitrary ceilings on the amount they expect to pay for an individual's residential care.
- Residents and third parties should NOT routinely be required to make up the difference between what the Local Authority will pay and the actual fees of the care home.
- Local Authorities have a statutory duty to provide residents with a level of service they could expect if the possibility of resident and third party contributions did not exist.

• Following the implementation of the Care Act 2014, patients are now able to top-up from their own resources (known as "First Party Top Up") where they still retain a property and have clearly exercised their choice to access more expensive accommodation. However, due consideration should be given to their ability to do so, based upon their remaining limited capital (with majority of income already being paid to the Council in the resident's assessed contribution) and whether a real "choice" of accommodation has been provided by Social Services.

For more information or to arrange an appointment please contact our <u>Elderly Client & Care Funding Team</u> on <u>01743 280 100</u>